

Registration Agreement

Additional terms and conditions for the registration of .COM.BR/.NET.BR domains, applicable to electronic commerce in Brazil

TERMS OF BRAZILIAN PRESIDENTIAL DECREE N° 7962

Product Profile and Conditions of Sale

All descriptions of product offerings must include all characteristics of the product, especially as they pertain to potential safety or health risks, availability and any restrictions that affect the ability of the site administrator to provide the product at the stated price.

Information on pricing must specify any additional expenses that may cause variations of the published price (ex. delivery or insurance fees). Sites must clearly identify all possible forms of payment, as well as those payment deadlines that must be met in order to ensure that the service or product is provided to the consumer.

Group Offers

The Presidential Decree provides specific information in regards to those sites that join together consumers interested in obtaining a lower, group rate on goods and services.

- These sites must display the minimum amount of orders necessary in order for the group rate to come into effect.
- A summary of the contract (terms of sale) must be provided to the customer before their order is finalized.

Cancellation of Sale without Penalty

Consumers have a legal right to withdraw from a contact of sale within seven days after the delivery of a product. The site must provide a means to submit service questions and these mechanisms must also allow the customer to inform the site administrator of their intention to invoke their right to cancel the sale without penalty.

Penalties for Non-Compliance

Violations of these norms can result in fines, seizure of products, cancellation of the registration, bans on the manufacturing of the product in question, prohibition of doing business in Brazil and administrative intervention.

Penalties vary according to the size of the company and the number of consumers affected.
